Scalable Policy-awarE Linked Data arChitecture for prlvacy, trAnsparency and compLiance (SPECIAL)

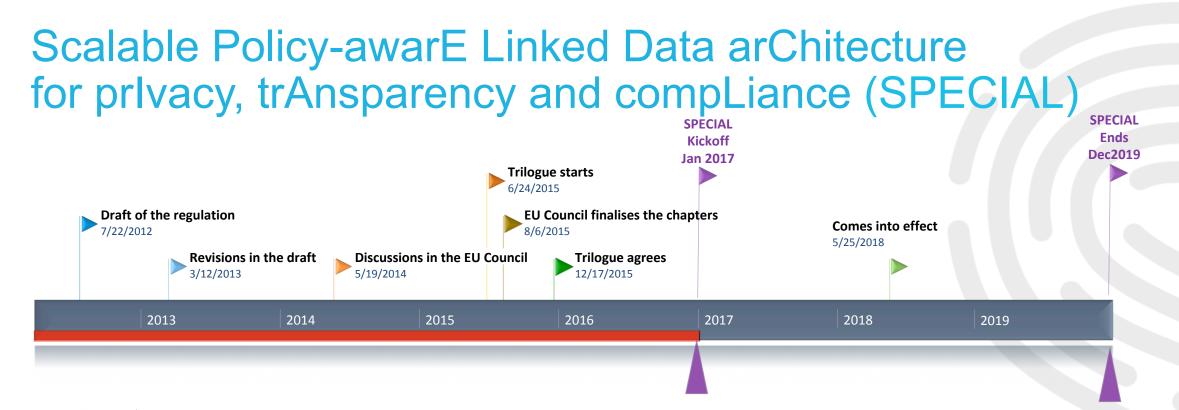
Sabrina Kirrane, WU

17 October 2019 ETIS Meeting





Horizon 2020 European Union funding for Research & Innovation



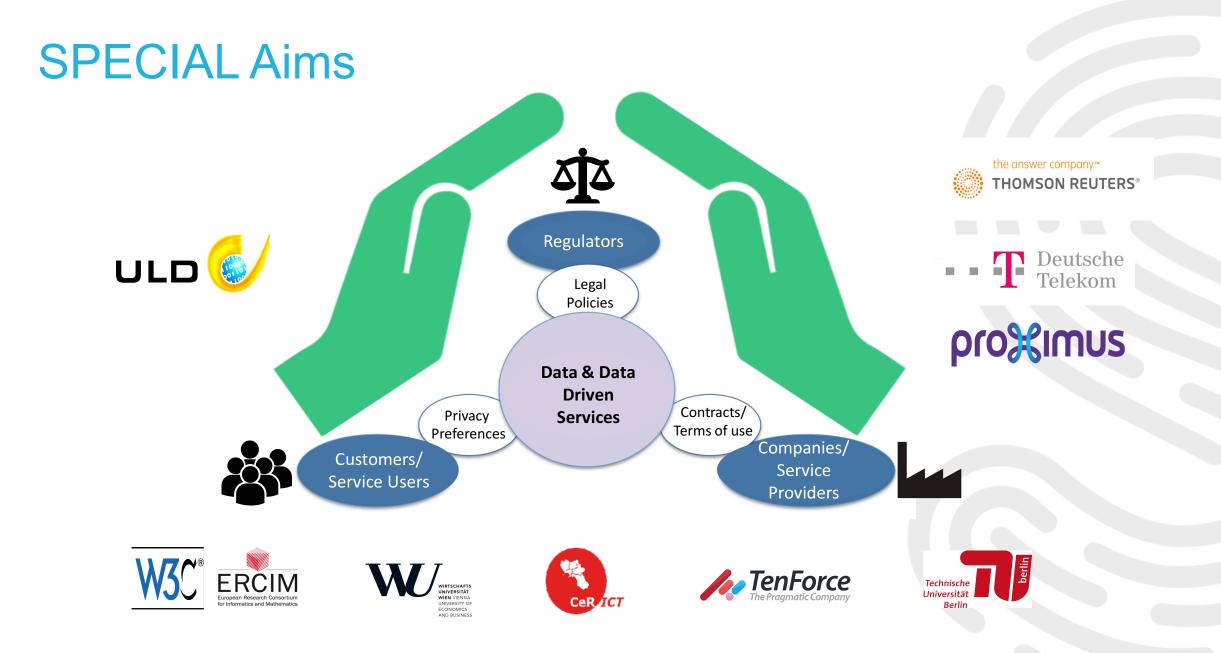
**Companies** whose business models rely on personal data and for which the GDPR is both a challenge and an opportunity



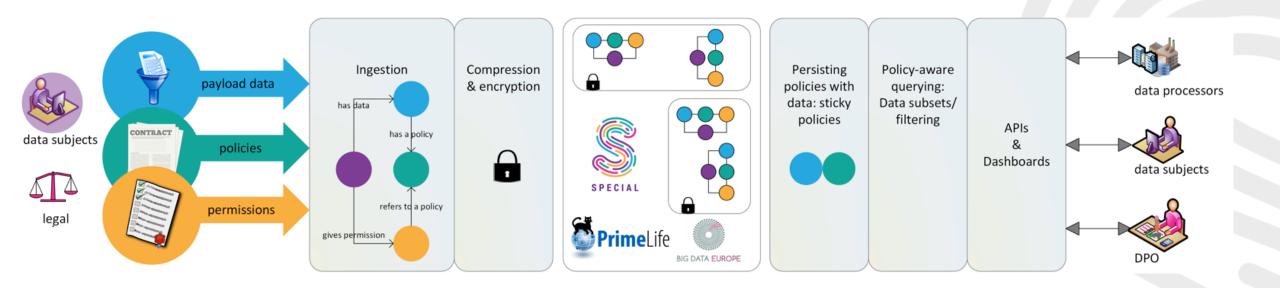
**Data subjects** who would like to declare, monitor and optionally revoke their (often not explicit) preferences on data sharing



**Regulators** who can leverage technical means to check compliance with the GDPR



# **SPECIAL Technical Foundations**



SPECIAL leverages past infrastructure and lessons learned

- **Big Data Europe** scalability and elasticity
- PrimeLife policy languages, access control policies, release policies and data handling policies
- The Platform for Privacy Preferences Project (P3P) and the Open Digital Rights Language (ODRL) vocabularies

### The Proximus Use Case A Tourist Recommender App

# **Proximus Use Case**

A Tourist Recommender APP based on Proximus personal data

### Personal data requested:

- Location from APP or browser (not our network)
- Television Viewing
- Browsing history (simulated data)
- Prototype needs 'Technology Readiness Level' 4 = "Technology validated in Lab"

### proXimus



### Events at the Belgian Coast at your fingertips

Sign up for free for intelligent tourist event recommendations tailored to you.

At least one of the following data categories is needed to make recommendations among a large number of events.



# **Proximus Use Case**

### Actors

- 15 Data Subjects (PXS employees / consultants)
- Personal Data from Data Subjects
- Proximus is Data Controller
- MS Azure is Data Processor

### Applications

- "Events Nearby" APP
- User Interface for Data Subject = Privacy Dashboard (prototype)
- Recommender Engine (simulated)

### proXimus



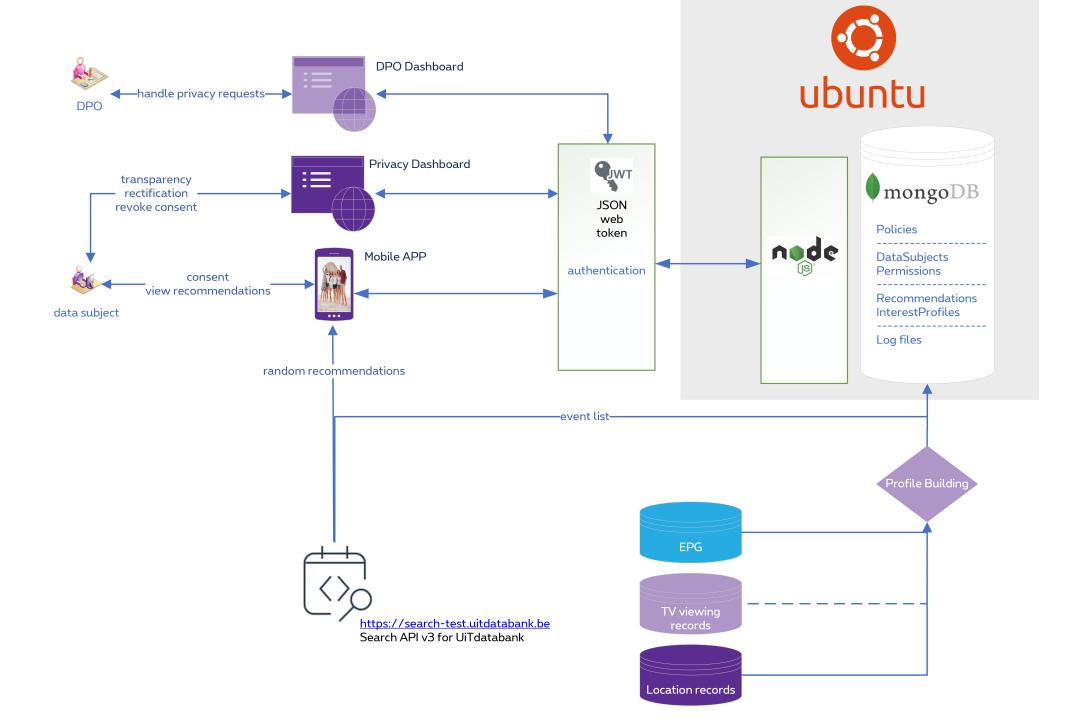
# Events at the Belgian Coast at your fingertips

Sign up for free for intelligent tourist event recommendations tailored to you.

At least one of the following data categories is needed to make recommendations among a large number of events.



## The Proximus Use Case The Architecture



The Proximus Use Case The Mobile App

# The Mobile App

### pro೫ımus



#### Events at the Belgian Coast at your fingertips

Sign up for free for intelligent tourist event recommendations tailored to you.

Login

rudy.jacob.ext@proximus.com

LOGIN

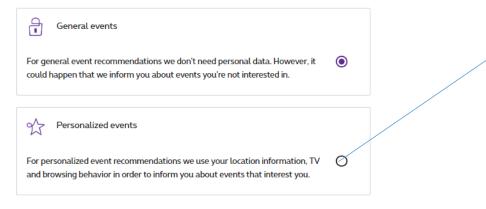
# Fill in in your userid, pwd and press "login"

# The Mobile App



### Choose your privacy settings

You can benefit from better event recommendations by telling us what you're interested in. But you can also use our service without giving us any data.



You can choose either "general events" or "personalized events". In the latter case, a dropdown box will open allowing you to choose in more detail, the personal data that you want to share.

Personalized events

For personalized event recommendations we use your location information, TV and browsing behavior in order to inform you about events that interest you.

 $\bigcirc$ 

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Configure data

Below you can configure which data we can use to personalize your events recommendations.

 Location Yes, I agree that Proximus uses my location data based on my smartphone.
 Television data Yes, I agree that Proximus uses my TV viewing records.
 Browsing history Yes, I agree that Proximus uses the categories of websites I visited.

# The Mobile App

### proXimus Start **Events nearby** Θ Interest profile Consent settings 0 Privacy dashboard ß (1) Sign out Capoeira in Knokke Braziliaans dansgevecht voor kindere (+3 jaar), jongeren en volwassenen. Combineert dans, gevecht, ritme, muziek, kracht, lenigheid, waarden en

### Interest profile

H2020

GDPR

These are keywords that describe your interest.

Based on TV viewing	
Documentary	$\checkmark$
Music	$\checkmark$
History	$\checkmark$
Gastronomy	$\checkmark$
Movies	$\checkmark$
Tourism	$\checkmark$
Family	
Based on visited places	
Brussels	$\checkmark$
Berlin	$\checkmark$
Vienna	$\checkmark$
Based on browsing	
Privacy	~

Display Events based on the users interest profile

### Interest Profile

- Location from APP or browser (not our network)
- Television Viewing
- Browsing history (simulated data)

## The Proximus Use Case The Dashboard

# pro%imus

### Sign in

To access your privacy dashboard please log in with your service credentials.

Your email

Password

SIGN IN

#### I forgot my password.

This privacy dashboard is provided by Proximus. You can find more on https://www.proximus.be. For further information, please contact privacy@proximus.be.

# Fill in in your userid, pwd and press "login"

쉾	Home	Proximus Events Nearby - Privacy Settings 🛛 🗹			
About		合 Home			
8	My profile				
	About Proximus Events Nearby		00010010 101001101	8	
Data			00010010 111001001		
Ó	My data		00010010	ſ, <mark>↔</mark> []	
=	Log	Check your profile information like	Learn which data was processed at	Learn which data was processed at	
2	Permissions	email address and password.	which time and for which purpose.	which time and for which purpose.	
		MY PROFILE	MY DATA	THIRD PARTIES	
			lipscing elitr, sed diam nonumy eirmod tempor eos et accusam et justo duo dolores et ea rebu amet.	-	
		My credentials	□ My devices		
		Your email address is	3 You're logged into from three		

devices.

special@special.com

# Using the dashboard you have access to:

- Privacy settings
- Profile
- Data processing
- Data sharing

### Proximus Events Nearby - Privacy Settings

### About Proximus Events Nearby

Controller(s): ⑦

### Proximus SA

The Proximus Group (previously known as Belgacom Group) is the largest telecommunications company in Belgium, headquartered in Brussels. Proximus Group is primarily state owned, with the Belgian state holding 53.3% ... - Learn more.

### Processor(s): ⑦

### Microsoft Corporation

Microsoft Corporation is an American multinational technology company with headquarters in Redmond, Washington. It develops, manufactures, licenses, supports and sells computer software, consumer electronics, personal computers, and related services. Its ... - Learn more.

Š

In the privacy settings you get information about the controller(s) and processor(s)

### Proximus Events Nearby - Privacy Settings

The activity Log includes technical details of the personal data processing/sharing

#### Date Data Purpose Processing Storage Recipient Telemarketing Microsoft Corporation 10/10/2019 6:36:43 AM Location Collect Proximus SA Microsoft Corporation 10/10/2019 6:33:52 AM Location > Telemarketing Collect Proximus SA $\sim$ 10/9/2019 4:41:30 PM Location Telemarketing Collect Proximus SA Microsoft Corporation

"\_id": "5d9df19afe08640df05d03bc",

"user": "5d8330683283e80feb04fa01",

"process": "5d7a1f57756fb609aa30685d",

"data": "http://www.specialprivacy.eu/vocabs/data#Location",

"purpose": "http://www.specialprivacy.eu/vocabs/purposes#Telemarketing",

"processing": "http://www.specialprivacy.eu/vocabs/processing#Collect",

"storage": "http://www.specialprivacy.eu/vocabs/locations#OurServers",

"recipient": "http://www.specialprivacy.eu/vocabs/recipients#Ours",

"timestamp": 1570632090657,

"instanceData": {

⊨ Activity log

"lat": "51.2147556",

"lon": "2.8901688",

"timestamp": 1570632090657

}

Proximus Events Nearby - Privacy Settings

### 🖄 My personal data

### Your location information.

We have collected 60 locations.

### Your TV viewing information.

We have collected 20 TV shows and movies you have watched.

### 5

### Your browsing behavior information.

We have collected 6 websites you have visited.

One stop shop for your personal data:

- Location
- TV Viewing
- Browsing

 $\sim$ 

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 $\sim$ 

Your location information.

We have collected 60 locations.

#### Vico GiuseP Vico San Marce heo san Geronimo Via Mezz Dates and addresses cannone 13 a Giovanni paladino Date Address Università Federico II - Plesso Mezzocannone 8, Via Mezzocannone, 5/15/2019 9:00:0.. Rione Carità, Municipalità 2, Naples, Gesù Vecchio NA, Campania, 80138, Italy isei dell'Immacolata 0 otel Decumani ersitari di Don the test of the test sant Wirtschaftsuniversität Wien, 1. neralogia. Placido Zoologia Welthandelsplatz, Stuwerviertel, KG 1/31/2019 9:00:0... ed Antropologia Leopoldstadt, Leopoldstadt, Vienna, 1020, Austria Isle of Dogs, London Borough of Tower 10/29/2018 9:00:... Hamlets, London, Greater London, Dante England, United Kingdom Descartes n Giovanni Maggiore Nationalbibliothéik / Bibliothèque nationale, Avenue John F. Kennedy, 9/6/2018 9:00:00... European District South, Kirchberg, Luxembourg, Canton Luxembourg, 1855, Luxembourg Leaflet | © OpenStreetMap contributors Ernst-Reuter-Platz, Charlottenburg, 5/16/2018 9:00:0... Charlottenburg-Wilmersdorf, Berlin, 10587, Germany Rows per page: 5 👻 51-55 of 60 1< >1

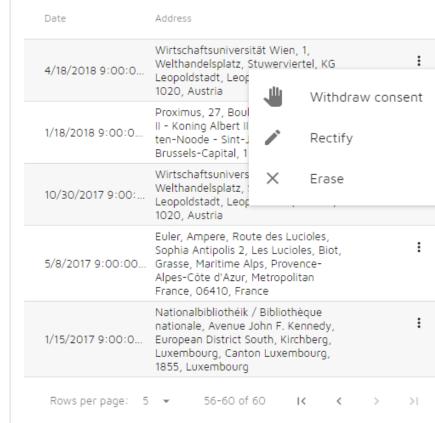
Location data can be displayed on a map (e.g., here is a location in Naples)

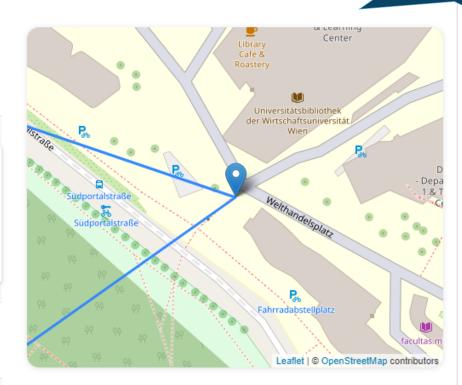
Rampe del Salva

Your location information.

We have collected 60 locations.

#### Dates and addresses





### You can chose to withdraw consent, rectify or erase data for existing locations

ø\$

#### Your location information.

We have collected 61 locations.

### Dates and addresses

Date	Address
9/20/2019 3:29:0	Vredestraat, Nieuwe Koerswijk, Oostende, Ostend, West Flanders, Flanders, 8400, Belgium
5/15/2019 9:00:0	Università Federico II - Plesso Mezzocannone 8, Via Mezzocannone, Rione Carità, Municipalità 2, Naples, NA, Campania, 80138, Italy
1/31/2019 9:00:0	Wirtschaftsuniversität Wien, 1, Welthandelsplatz, Stuwerviertel, KG Leopoldstadt, Leopoldstadt, Vienna, 1020, Austria
10/29/2018 9:00:	Isle of Dogs, London Borough of Tower Hamlets, London, Greater London, England, United Kingdom
9/6/2018 9:00:00	Nationalbibliothéik / Bibliothèque nationale, Avenue John F. Kennedy, European District South, Kirchberg, Luxembourg, Canton Luxembourg, 1855, Luxembourg

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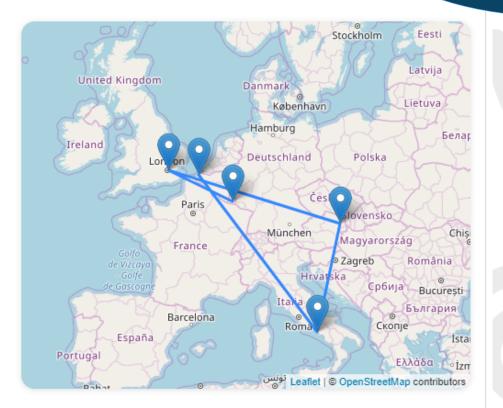
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:

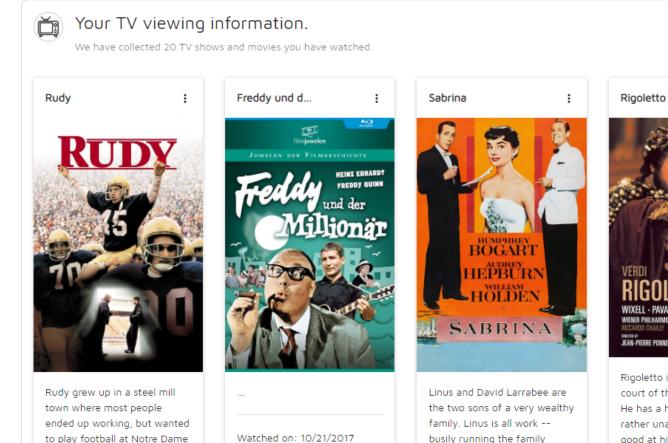
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:

# It is also possible to have a broader view...



12:52:55 PM



couple of problems. ... For: 23.9 minutes From IP: 162.48.248.28 Watched on: 10/21/2017

12:52:55 PM For: 23.9 minutes From IP: 162.48.248.28

instead. There were only a

time for a ... Watched on: 10/21/2017

12:52:55 PM

For: 23.9 minutes

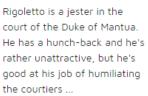
From IP: 162.48.248.28

corporate empire, he has no

VERDI VERDI DEGOLDEETED WIKELL - PAVAROTTI - GRUBEROVA WIKEB ANAVARUKER RECAMO CHALLY WIKEB PRONNELLE Rigoletto is a jester in the court of the Duke of Mantua. He has a hunch-back and he  $\sim$ 

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The same applies for TV viewing data....



Watched on: 10/21/2017 12:52:55 PM For: 23.9 minutes From IP: 162.48.248.28

### Proximus Events Nearby - Privacy Settings

### Rermissions & policies

Consent Policies are available in both human readable and machine readable formats

More	Policy	Configure
<ul><li>✓ ⑦</li></ul>	The controller is able to <b>collect</b> your <b>location</b> data for <b>telemarketing</b> purposes. It is stored in <b>the controller's or</b> processor's servers and was shared with the controller, legal entities that act as the controller's agent or vice versa.	l consent 💶
"data": "http://www "purpose": "http:// "processing": "http "storage": "http:// "recipient": "http: "label": "Location "consent": true, "dataString": "loca "purposeString": "t "processingString": "t	tion", elemarketing",	
> (?)	The controller is able to <b>collect</b> your <b>audiovisual activity</b> data for <b>telemarketing</b> purposes. It is stored in <b>the</b> <b>controller's or processor's servers</b> and was shared with <b>the controller</b> , <b>legal entities that act as the controller's agent</b> <b>or vice versa</b> .	l consent 💶
> (?)	The controller is able to collect your online activity data for telemarketing purposes. It is stored in the controller's or processor's servers and was shared with the controller, legal entities that act as the controller's agent or vice versa.	I consent 💶

### The Proximus Use Case The DPO Dashboard

# The DPO Dashboard

Proximus privacy settings

<u>~</u> 心

### Data Protection Officer view

Erasure of personal data From: testing2@testing.com Received: 8/21/2019, 12:56:12 AM Respond until: 9/20/2019, 12:56:12 AM Personal Data: Location

I hereby request erasure of my location data.

SEND MESSAGE

X DECLINE APPROVE

Rectification of personal data From: testing3@testing.com Received: 8/21/2019, 12:54:32 AM Respond until: 9/20/2019, 12:54:32 AM Personal Data: TV

I hereby request rectification of my TV viewing data.

The initial idea was to have the DPO's approve/decline requests, however the team are currently looking into automating this process.

The new DPO dashboard will only have statistical information.

### **Data Value Chains**

### **SPECIAL Technical Foundations**

## Data & Data Driven Services The World Wide Web

#### **Information Management: A Proposal**

Tim Berners-Lee, CERN

March 1989, May 1990

This proposal concerns the management of general information about accelerators and experiments at CERN. It discusses the problems of loss of information about complex evolving systems and derives a solution based on a distributed hypertext system.

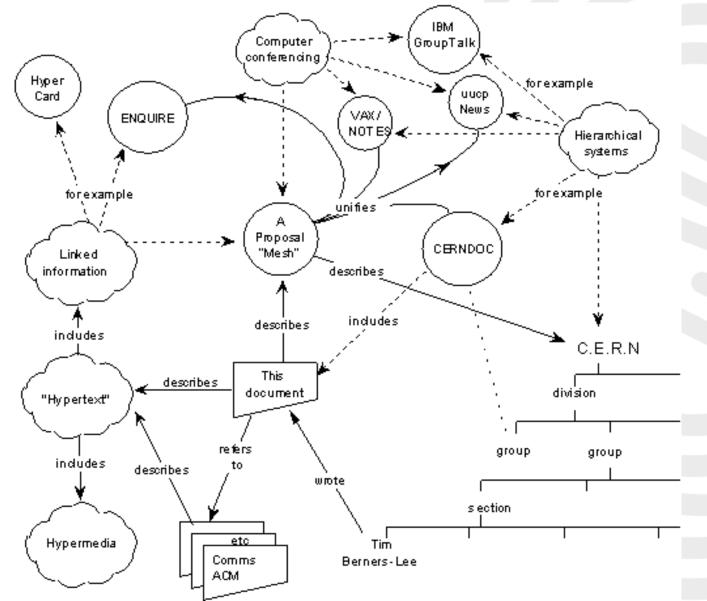
#### Overview

Many of the discussions of the future at CERN and the LHC era end with the question - "Yes, but how will we ever keep track of such a large project?" This proposal provides an answer to such questions. Firstly, it discusses the problem of information access at CERN. Then, it introduces the idea of linked information systems, and compares them with less flexible ways of finding information.

It then summarises my short experience with non-linear text systems known as "hypertext", describes what CERN needs from such a system, and what industry may provide. Finally, it suggests steps we should take to involve ourselves with hypertext now, so that individually and collectively we may understand what we are creating.

1989 The original proposal for the Web

https://www.w3.org/History/1989/proposal.html



URIs

HTTP

href

- Globally Unique identifiers
- A common protocol
- Links between Documents

#### Home



EMAIL: sabrinakirrane@gmail.com, sabrina.kirrane@wu.ac.at SKYPE: sabrinakirrane ORCID: <u>0000-0002-6955-7718</u> SCOPUS: <u>53979829800</u>

Technology and society are constantly evolving. Although we can't predict what the future holds we can certainly influence it!

#### <u>About me</u>

I'm a senior postdoctoral researcher at the Vienna University of Economics and Business, where I am also a member of the recently founded Research Institute for Cryptoeconomics. In addition, I am the Founding Director of the <u>Privacy and Sustainable Computing Lab</u>, which was setup in September 2015, and the Scientific/Technical Co-ordinator of the <u>SPECIAL H2020 project</u>, which kicked off in January 2017.

#### SPECIAL ABOUT PUBLICATIONS ALLIANCES RESOURCES MEMBERS

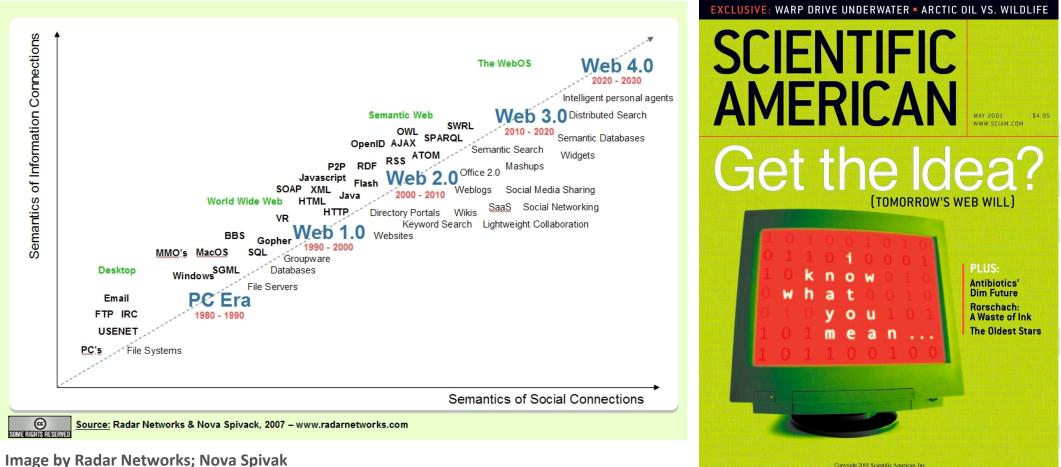
**9** Home / About / Fact Sheet

#### **Fact Sheet**

② Last Updated: 29 August 2018

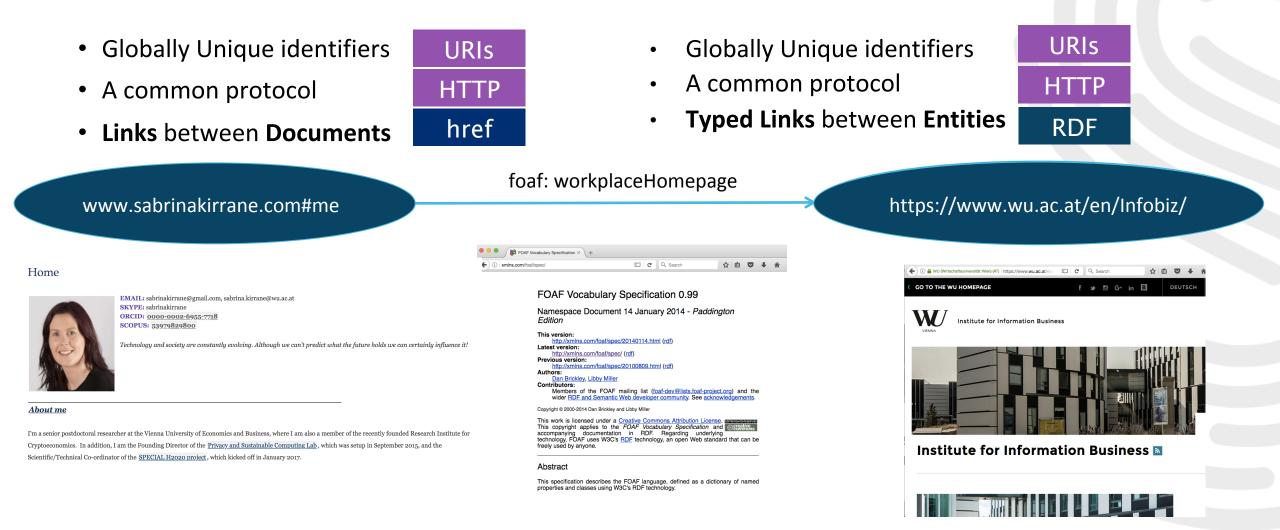
Name	Scalable Policy-awarE linked data arChitecture for prlvacy, trAnsparency and compliance
EC project N°:	731601
Call:	Information and Communication Technologies Call (H2020-ICT- 2016-2017)
Funding scheme:	RIA over 3 years - 9 partners from 6 countries
Duration:	36 months from January 2017 to December 2019
Total EC Funding:	3,991,389 €

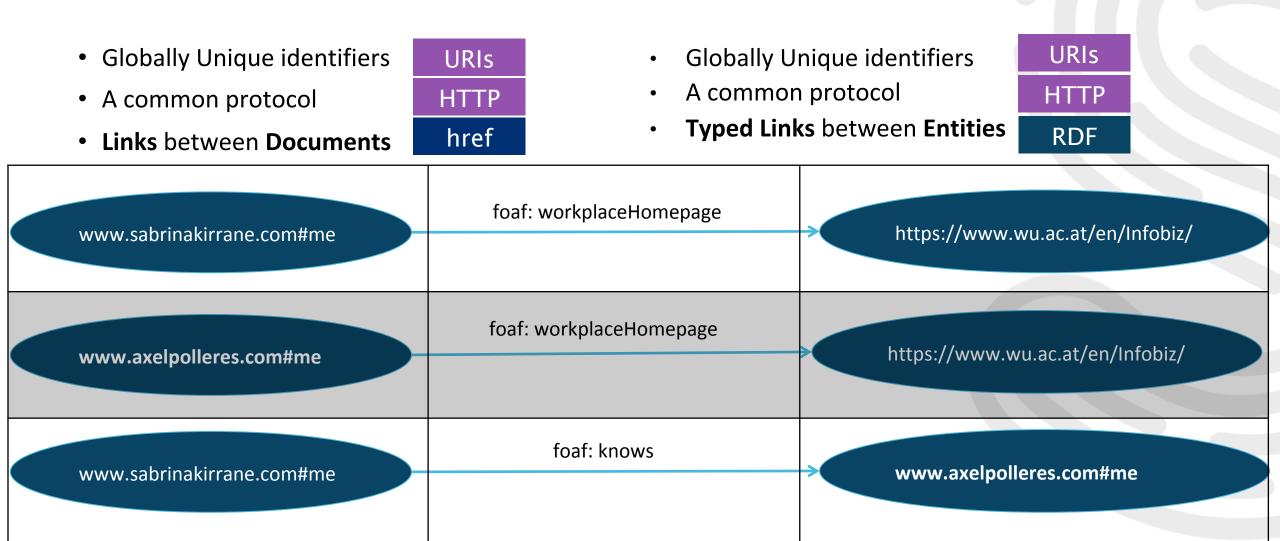
# Data & Data Driven Services The Semantic Web & Intelligent Agents

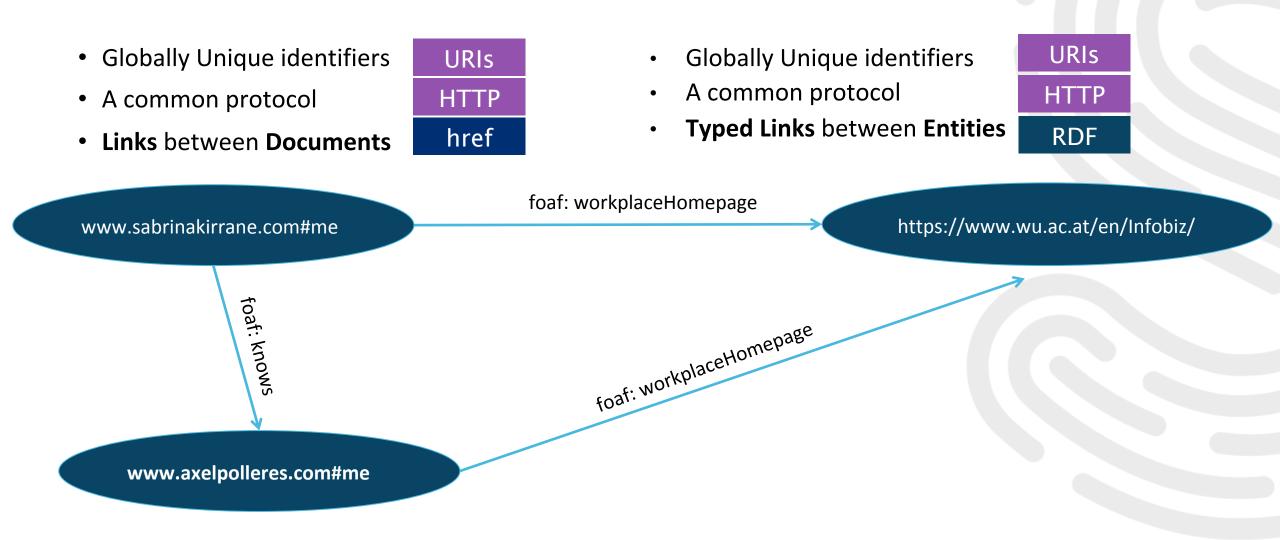


http://memebox.com/futureblogger/show/824

2001 The Semantic Web https://www.scientificamerican.com

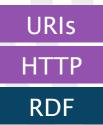






- Globally Unique identifiers
- A common protocol
- Links between Documents
- URIs HTTP href

- Globally Unique identifiers
- A common protocol
- Typed Links between Entities



foaf: workplaceHomepage

www.sabrinakirrane.com#me

https://www.wu.ac.at/en/Infobiz/

- Common data model for encoding data (triples)
- Common ways of serialising data (syntaxes) 4+
- Well-defined languages for saying what terms mean (semantics)



Common ways to query data (query languages)

## Data & Data Driven Services Distributed Data Sources

EUROPEAN DATA PORTA	L		Search site content Q		<ul> <li>When it comes to datasets this is just</li> </ul>	
What we do <del>~</del>	Data <i></i> -	Providing Data-	Using Data -	Resources -	the tip of iceberg	the
Search Datasets Enter keywords	Sear QL Search		OPEAN A PORTAL	Newsletter   FAQ   Se	arch   Contact   Cookies   Legal notice   Search s	Login Englisn (en)
owse Datasets by Categorie	es	A What we		a - Providing Data	a <del>-</del> Using Data <del>-</del>	Resources <del>-</del>
Agriculture, Fisheries, Forestry & Foods	Energy	Search with SPA	-	I triple store using SPARQL queries		
Transport	Economy & Finan	-		RQL queries to the Virtuoso SPARQ <u>C web site</u> . Please note that this is a tool		
	Justice, Legal Sys	Prefixes				O

https://www.europeandataportal.eu/en/homepage

### Please note that this is a tool for SPARQL experts.

# Thank you / contact details



### **Proximus contact**

Rudy Jacob

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Technical/Scientific contact Sabrina Kirrane Vienna University of Economics and Business sabrina.kirrane@wu.ac.at

### Administrative contact

Jessica Michel Assoumou ERCIM W3C jessica.michel@ercim.eu



Horizon 2020 European Union funding for Research & Innovation

The project SPECIAL (Scalable Policy-awarE linked data arChitecture for prIvacy, trAnsparency and compLiance) has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No 731601 as part of the ICT-18-2016 topic Big data PPP: privacy-preserving big data technologies.

# **Backup Slides**

# Usage policy language Syntax and expressivity

- Usage policy language, which can be used to express both the data subjects' consent, data controllers usage requests, fragements of the GDPR, and business policies
- The foundation of the policy language was the Minimal Core Model (MCM)
- We propose a new policy language that extensively re-uses standards based privacy-related vocabularies
- We are able to leverage existing Web Ontology Language (OWL) based reasoners out of the box

#### Figure 1.1: SPECIAL's Usage Policy Language Grammar

UsagePolicy :='ObjectUnionOf' '(' BasicUsagePolicy BasicUsagePolicy { BasicUsagePolicy } ')'   BasicUsagePolicy
BasicUsagePolicy := 'ObjectIntersectionOf' '(' Data Purpose Processing Recipients Storage ')'
Data :='ObjectSomeValueFrom' '(' 'spl:hasData' DataExpression ')'
Purpose := 'ObjectSomeValueFrom' '(' 'spl:hasPurpose' PurposeExpression ')'
Processing := 'ObjectSomeValueFrom' '(' 'spl:hasProcessing' ProcessingExpression ')'
Recipients := 'ObjectSomeValueFrom' '(' 'spl:hasRecipient' RecipientExpression ')'
Storage := 'ObjectSomeValueFrom' '(' 'spl:hasStorage' StorageExpression ')'
DataExpression :='spl:AnyData'   DataVocabExpression
PurposeExpression :='spl:AnyPurpose'   PurposeVocabExpression
ProcessingExpression :='spl:AnyProcessing'   ProcessingVocabExpression
RecipientsExpression :='spl:AnyRecipient'   'spl:Null'   RecipientVocabExpression
StorageExpression :='spl:AnyStorage'   'spl:Null'   'ObjectIntersectionOf' '(' Location Duration ')'
Location := 'ObjectSomeValueFrom' '(' 'spl:hasLocation' LocationExpression ')'
Duration := 'ObjectSomeValueFrom' '(' 'spl:hasDuration' DurationExpression ')'   'DataSomeValueFrom' '(' 'spl:durationInDays' IntervalExpression ')'

### Usage policy language SPECIAL resources

### The SPECIAL Usage Policy Language

SPECIAL

#### Unofficial Draft 06 April 2018

#### Editor:

version 0.1

Javier D. Fernández (Vienna University of Economics and Business)

#### Authors:

Piero Bonatti (Università di Napoli Federico II) Sabrina Kirrane (Vienna University of Economics and Iliana Mineva Petrova (Università di Napoli Federico I Luigi Sauro (Università di Napoli Federico II) Eva Schlehahn (Unabhängies Landeszentrum für Dal

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#### Abstract

This document specifies usage policy language of SPECI/ both the data subjects' consent and the data usage policie by a computer, so as to automatically verify that the usage

The ontology defined in this document is publicly available

### Vocabulary .../langs/usage-policy#

Bert Bos ② Last Updated: 17 April 2018

#### (You can download this ontology as an OWL file.)

The following is the formulation in functional syntax of the Usage Policy Language Ontology with identifier

#### http://www.specialprivacy.eu/langs/usage-policy#

The documentation can be found in Policy Language V1 (deliverable D2.1).

#### # NAMESPACE DEFINITIONS

Prefix(spl:=<http://www.specialprivacy.eu/langs/usage-policy#>)
Prefix(owl:=<http://www.w3.org/2002/07/owl#>)
Prefix(rdf:=<http://www.w3.org/1999/02/22-rdf-syntax-ns#>)
Prefix(xml:=<http://www.w3.org/2001/XML/1998/namespace>)
Prefix(xsd:=<http://www.w3.org/2001/XMLSchema#>)
Prefix(rdfs:=<http://www.w3.org/2000/01/rdf-schema#>)

# ONTOLOGY IRI AND ITS VERSION

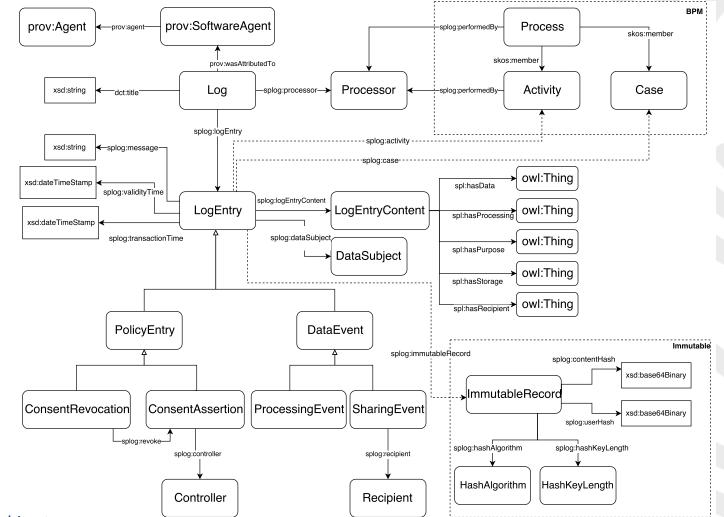
Ontology( <http://www.specialprivacy.eu/langs/usage-policy-ontology>
<http://www.specialprivacy.eu/langs/usage-policy-ontology/1.0>

- Detailed in D2.1 Policy Language V1
- Available for download via the SPECIAL website <u>https://www.specialprivacy.eu/langs/usage-</u> policy
- An unofficial draft specification has been published online <u>http://purl.org/specialprivacy/policylanguage</u>
- Feeds into the standardisation efforts conducted in the W3C Data Privacy Vocabularies and Controls Community Group

Piero A. Bonatti, Bert Bos, Stefan Decker, Javier D. Fernández, Sabrina Kirrane, Vassilios Peristeras, Axel Polleres and Rigo Wenning. Data Privacy Vocabularies and Controls: Semantic Web for Transparency and Privacy. Semantic Web for Social Good (SWSG2018) @ ISWC2018.

# Provenance/event information SPECIAL resources

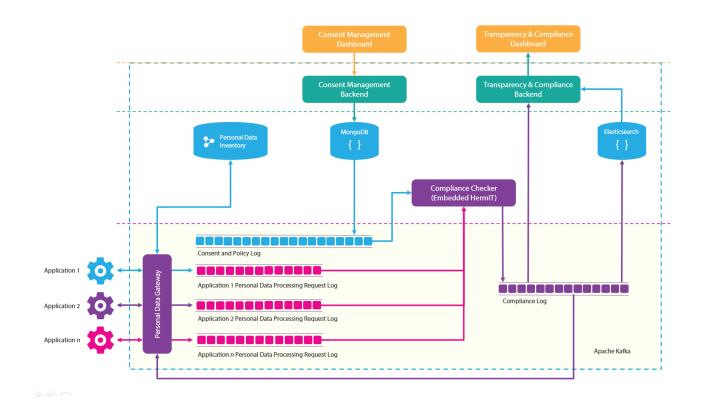
- Development of a log vocabulary that reuses wellknown vocabularies such as PROV for representing provenance metadata
- Demonstrate how provenance can be used to support transparency in data value chains



A Scalable Consent, Transparency and Compliance Architecture

Sabrina Kirrane, Javier D. Fernández, Wouter Dullaert, Uros Milosevic, Axel Polleres, Piero Bonatti, Rigo Wenning, Olha Drozd and Philip Raschke Proceedings of the Posters and Demos Track of the Extended Semantic Web Conference (ESWC 2018)

# Transparency and compliance checking platforms



- Data processing and sharing event logs are stored in the Kafka distributed streaming platform, which in turn relies on Zookeeper for configuration, naming, synchronization, and providing group services.
- We assume that consent updates are infrequent and as such usage policies and the respective vocabularies are represented in a Virtuoso triple store.
- The compliance checker, which includes an embedded
- A HermiT reasoner uses the consent saved in Virtuoso together with the application logs provided by Kafka to check that data processing and sharing complies with the relevant usage control policies.
- As logs can be serialized using JSON-LD, it is possible to benefit from the faceting browsing capabilities of Elasticsearch and the out of the box visualization capabilities provided by Kibana.

A Scalable Consent, Transparency and Compliance Architecture

Sabrina Kirrane, Javier D. Fernández, Wouter Dullaert, Uros Milosevic, Axel Polleres, Piero Bonatti, Rigo Wenning, Olha Drozd and Philip Raschke Proceedings of the Posters and Demos Track of the Extended Semantic Web Conference (ESWC 2018)